

The banner features a background image of fiber optic cables and network equipment. The text "Michigan State University" is in a smaller font at the top, and "Telecommunication Systems" is in a large, bold, green font below it.

Michigan State University Telecommunication Systems

DID YOU KNOW?

PHYSICAL PLANT DIVISION's WEBSITE "Customer Statements" LINK PROVIDES ACCESS TO:

- Customer Statements
 - Material and labor charge detail
 - Per account number for each ledger period
 - Presented by Request #
 - Search for Requests
 - Information presented includes:
 - Request # (E.g. PR# or WO#)
 - Location
 - Description
 - Date entered
 - Status
 - Total charges to current ledger date
 - Searches can be filtered in a variety of ways, such as via:
 - Request#
 - Requestor Name
 - Department
 - Building#
- Showing open requests, closed requests or all requests

Accessing "Customer Statements" and "Search For Requests" Information

From the Physical Plant Division web page (www.pp.msu.edu), click "Customer Statements" under the "Quick Links" area.

This will take you to the Physical Plant Customer Statements and Search for Requests Welcome screen, which is also used as a Bulletin Board to communicate billing related information.

Beneath the Physical Plant Division logo in the green toolbar, click the HELP button to get instructions on using the site. (Note: If you have a pop-up blocker installed and activated, you may need to press the control key when you click on HELP.)

If you have any further questions, you may contact Physical Plant's Customer Service via email address Customer@ppplant.msu.edu.

NOTE: Telecom's recurring charges detail is provided in a different secured system found on both the Physical Plant and Telecom systems (www.telecom.msu.edu) websites.